



Experts in Technology

Online

Since
1988

Cabling Systems | Telephone Solutions | IP Camera Systems | Wireless Networks

www.onlinecommunications.co.nz



About us

Online are experts in technology. Providing brand independent design, installation and support of cabling systems, telephone solutions, IP camera surveillance systems and wireless networks.

Online has a large team of skilled and experienced project managers and technicians who, design, install and maintain these systems.

Online has been in operation since 1988 and over the years has enjoyed an enviable reputation in the market place for excellence, professionalism, dependability and outstanding client support.

With a head office in the Wellington CBD and a branch office in Palmerston North, Online's installation team covers the complete lower North Island.

Nation-wide installations are managed by the Wellington team and are installed by Online's local representation who perpetuate the Online approach to business and have similar philosophies to Online, ensuring one point of contact for the client.

Online's goal is to meet and exceed the client's needs and expectations.

The Online team constantly strives to anticipate those needs and provide the services their client's desire through analysis of their contribution to the clients business and by identifying ways to improve their service through adding value to their client's activities.

With a history of successful business operation spanning more than twenty years, Online is confident of it's formula for success.

Online is committed to future growth of the business and exceptional service, with the qualification that Online will temper the rate of growth to maintain quality standards and service levels.

Online's strategy is for measured growth and ongoing enhancement of professionally designed and installed systems and services.

“The Online team philosophy is to provide a totally professional service from the time we answer your phone call right through to the post installation and invoicing stage.”

What's different about Online?

Owner Operated

The founding owners are fully involved in the business

Employees Not Subcontractors

We have 30 full time employees.

Longevity

Online has been in successful operation for over 20 years, by the same owners.

Project Managers that know what they are talking about!

A unique aspect of Online's project / account management team is that all of our project managers have had wide experience and training as installers before graduating to the position of project manager. This ensures real world experience when designing systems, managing installations and assisting our clients.

Accessible

Available 24 hours.

Nation-wide

We cover the whole country.

Knowledge

Online staff are fully trained and experienced, their knowledge in this industry is second to none.

Wide Range of Services and Products

Cabling systems, telephone solutions, IP camera surveillance systems, wireless networks, network hardware and a whole lot more!

Design

We don't just install; we design, install and maintain your systems. Our design team excel in this area and have the experience and qualifications to prove it.

Brand Independent

Online has a full range of quality brands, to select the right one for each installation.

Excellence Focused

Online's goal is excellent design and installations.

Great Documentation

We strive to be professional in everything that we do, so of course that includes presentation, completeness and accuracy of our quotations and documentation.

Other companies tend to send one line quotations, because it's easier for them. The Online team won't do that, we will send you an itemised quotation that clearly describes the components of the system that we have designed for you. The quotation will cover all aspects of the system and is normally individually priced so you can see which items contribute the most to the total investment.

All our cabling installation sites have CAD drawings, including outlet positions, cabinet layouts and important system information. Other documentation, such as user guides and system performance warranties are included for all sites. Most importantly, we share this documentation with our clients.

It's just part of our service and another thing that is different about Online.



Cabling Systems



Telephone Solutions



IP Surveillance Camera Systems

Top quality, brand independent, technology, products and services

Online provides brand independent support of cabling systems, with skilled and experienced technicians to maintain a wide variety of copper and fibre optic cabling including AMP, Krone, Molex and Systimax brands.

Associated electronic equipment including telephone systems and network equipment are supplied and supported, especially where this completes an integrated solution with the cabling system.

Online's staff qualifications and skills cover the many facets of this technology and the wealth of product supported as detailed.

Cabling Systems

One of Online's greatest strengths is design and installation of structured cabling systems. Online has a large installation base across New Zealand: from small installations of two or three outlets, to complete buildings, to nation-wide cabling projects.

Telephone Solutions

Online's team of technicians are highly skilled in all manner of telephone systems and technology including VoIP systems.

A wide range of telephone systems and related products are supported, including dealerships for LG Aria, Toshiba, Panasonic, Plantronics and Polycom to name a few.

IP Surveillance Camera Systems

Online provides and installs IP Camera Systems as an enhancement to our cabling systems. These systems utilise the structured cabling system to transport the images to a central server.

A wide range of camera and software technology is available from fixed cameras to cameras that pan tilt and zoom, with images and features that are second to none.



Wireless Networks



Telephone Products & Accessories



Network & Computer Accessories

Wireless Networks

While Online is strong in cabling, we understand that wireless systems are an important enhancement to a great cabling system.

Online has an great range of wireless systems, for small / medium size businesses and schools through to sophisticated systems designed for corporate / campus environments.

Telephones Products & Accessories

Online has a wide range of products available to compliment their telephone systems. Online sources these products from a range of suppliers providing the ability to select the product that best suits the application.

Network & Computer Connectivity Accessories

As an enhancement to our systems, Online provides a wide range of network & computer connectivity accessories from computer cables to mice to projector poles and beyond.

You will be surprised at the full range of products and technology that Online has on offer.

Support Services

As well as this great range of products and technology, the team at Online provides the following services:

Plan Drawing

Plans of your site can be drawn from scratch or from an existing plan showing outlet positions, cabling routes, cabinet layouts etc. All Online sites have a set of plans, that we maintain.

Cabling System Audit

We can audit your site and following this produce documentation including a written report, site plans, outlet plans, network schematic and patch panel layouts.

Cabling System Testing

The team at Online can test your existing cabling system to measure it's performance against the current cabling standards. This testing is carried out by skilled personnel with the latest cable scanning and certifying equipment.

Fibre-optic Cable Testing

Our skilled technicians can test your fibre cable network against the current standards with the latest cable scanning and certifying equipment.

Design

Fundamental to any system is the design, this is where the team at Online excel.

The Online team provide no nonsense, friendly, practical advice and designs with an eye on future enhancements and cost practicalities.

Online designs are functional, cost effective and designed with finesse.

Consultancy

Online's professional services include Consultancy: The Online team has a wide range of specialist experience and knowledge on all manner of telecommunications and data communications technology.

Consultancy - Education

Several of Online's senior management staff are school specialists and can assist you with meeting the Ministry of Education requirements.

Online have a wealth of experience in this area and an excellent reputation both with schools and the Ministry of Education.

“RCDD is considered the ultimate design qualification in this industry and places Online head and shoulders above it's competitors”

Qualified

Online prides itself on their company training scheme. Not only do the staff attend manufacturer certification training courses, but we have designed our own company training scheme.

Online ensures all their staff are trained and fully certified by completing vendor training and have a dedicated training manager to monitor the progress of the installation and design team.

Senior staff are responsible for over-the-shoulder and on-site training and experience to capitalise on the formal training, which is recorded in our training book to ensure progress. As well as this, we regularly go over aspects of training and expectations as a company group, and with team talks.



BICSI RCDD (Registered Communications Distribution Designer)

The RCDD credential is awarded to individuals who have demonstrated knowledge in the design, integration and implementation of telecommunications and data communications transport systems and related infrastructure.

The RCDD credential is achieved by passing a comprehensive exam. RCDD must meet stringent continuing education requirements and continually increase their knowledge to retain their credential.

Online has two RCDD on their team (Clark Meister and Tim Rastall), confirming their expertise and professionalism in this industry.



Authorised
Design & Installation
Contractor

AMP NDI

Through commitment to superior performance, quality of installation and commitment to training, Online is an AMP NDI (NETCONNECT Designer & Installer).

In this role Online is able to supply a manufacturers (AMP) 25-year performance warranty for all categories and classes of copper and fibre installations.

Only a recognised NDI can offer this level of performance warranty.

Every Online cabling installer is certified as an AMP Netconnect installer as a minimum.

Every Online project manager is certified as an AMP Netconnect designer as a minimum.



ATSP

(Accredited Telecommunications Service Provider)

Online is an ATSP as provided and assessed annually by TESSO (Telecommunication Education & Skills Standards Organisation).

ATSP is an assurance that the company has a continuing commitment to training, competency and quality in the workplace.

Accredited Telecom Dealer

Online is an accredited Telecom dealer and as such can arrange new lines, relocations and changes on your behalf in regard to all Telecom products including advice and pricing.

Site Safe

Site Safe is an initiative started by several major New Zealand building companies to ensure safe practices in the work place.

Site Safe provides generic site safety training where staff attend instruction on all manner of safety aspects and receive a passport at the successful completion of this course.

This passport is valid for 2 years and is treated as a passport to enter the work site.

All Online installation and project management staff have a Site Safe passport.

“The strength of the Online organisation is the formation of business partnerships in each region that provide the best service available...”

Nation-wide Service

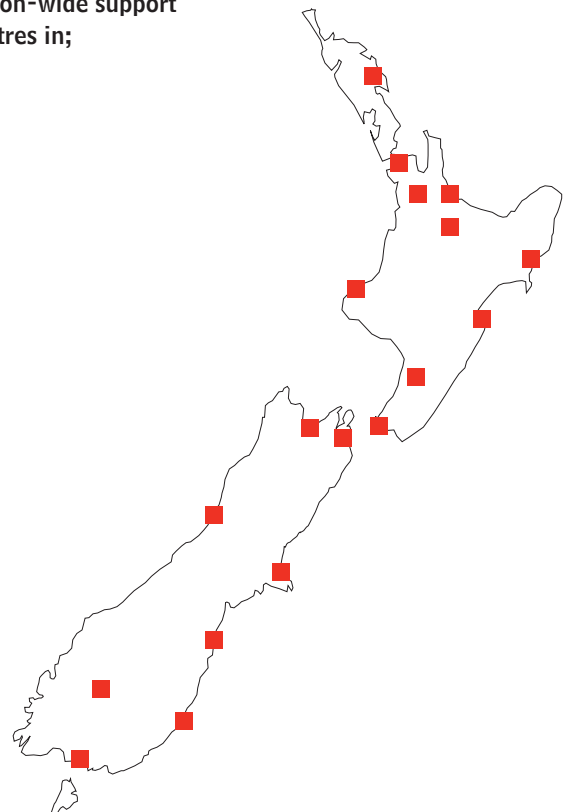
Online's Wellington staff service the lower North Island, from our Wellington and Palmerston North offices.

Other areas are supported by owner-operated business partners based in the main centres.

Online's Wellington team manage all nation-wide installations.

Online provides nation-wide support through service centres in;

Whangarei
Auckland
Hamilton
New Plymouth
Tauranga
Rotorua
Gisborne
Napier / Hastings
Palmerston North
Wellington
Nelson
Blenheim
Greymouth
Christchurch
Timaru
Dunedin
Invercargill



The Online philosophy of business partnership with owner-operated organisations in other centres has proved to be the successful model for business operation in the communications systems market.

The need for expertise, dedication, total responsibility, and conscientious management of the installation work and client's interests are assured through these private businesses where the owners are intimately involved in the day to day operations.

This model has been copied by other successful organisations, who nowadays rely on a subcontractor base for their front line operations around the country.

The strength of the Online organisation is the formation of business partnerships in each region that provide the best service available, and propagate the Online culture and approach to business.

The total organisation now employs over 100 staff with 30 of those staff based in the lower north island.

This working partnership has been in place for over a decade and works exceptionally well.

The best example of Online nation-wide in operation is their contract with the Department of Corrections which involves all new work and moves adds and changes for every Corrections office and prison in New Zealand.

Online has successfully maintained this contract since 1997 even after regular tender evaluations as part of the departments review procedure.

Other clients that utilise our strong Nation-wide coverage include;

The Warehouse

Cabling Systems - Lower North Island

The Warehouse

Telephone Systems and support - Nation-wide

Foodstuffs (New World, PAK'nSAVE and Write Price)

Cabling and telephone systems - Lower North Island

Family Planning Association

Cabling and telephone systems - Nation-wide



Our clients

Online is a cabling and telecommunications specialist for businesses.

Online does not specialise in any particular client types and has a broad nation-wide client base where quality and expertise has resulted in client loyalty, resulting in repeat and referral business from clients involved in many aspects of business.

Due to the fact we have such a professional image, many prospective clients have the impression that we only deal with large organisations, however this is not true. The Online team deals with very small clients to large corporate and government organisations and all in-between.

The Online team philosophy is to provide a totally professional service from the time we answer your phone call right through to the post installation and invoicing stage. This professional service includes advice on other aspects of your systems not normally covered by other companies. As such, our clients trust our judgement and advice and consult the Online team on a wide range of services and products.

The working relationship the Online team has with our clients is such, that there are many instances where our clients have also become our friends!

Notable Clients and Projects

Over the past two decades Online has been involved in and responsible for a number of notable installations and supported clients including:

The NZ Department of Corrections
Since 1997, Online has maintained the contract to support all the sites for the Department of Corrections nation-wide.

Weta Digital, Weta Workshops, WingNut Films

Online is proud to be associated with Peter Jackson's film companies: Weta Digital, Weta Workshops, WingNut Films, Stone Street Studios and associated companies since 1993.

Foodstuffs NZ

Online has been Foodstuff's preferred cabling partner in the lower North Island since 1996.

The Warehouse

Online is the preferred cabling partner for The Warehouse in the lower North Island and telephone system partner, nation-wide.

References available on request

Massey University

Online has been associated with Massey University since 2000 and its predecessor Wellington Polytechnic since 1995. Online is responsible for all the campus cabling for Massey University and the moves adds and changes on their telephone system.

Schools and Colleges

Schools have very specific and challenging cabling and telecommunications requirements. This is an area where the Online team have considerable expertise and a reputation that is second to none.

Refurbishment of Parliament Buildings

In 1993, Online was selected as the cabling contractor for this two and half year project.

Buddle Findlay – Wellington

Buddle Findlay is a well respected law firm and one of Online's original clients (1988). Over the years Online has installed a large amount of cabling for this client. Recently, Online designed and installed a complete category 6a cabling system for their refurbished Wellington offices.

“Online's strategy is for measured growth and ongoing enhancement of professionally designed and installed systems and services.”

Let's Talk!

As owners of Online we are very interested and involved in the day to day running of our business.

We are proud to be technicians who have graduated as the owners of Online.

We have a fabulous team who are well experienced, and have a wealth of knowledge to share, along with a can do attitude.

Many of our team have been with Online for more than 10 years and fully embrace and enhance our culture and ability to provide excellent designs and installations for the benefit of our clients.

This culture and attitude is spread throughout the team and our business partners.



Company owners Grant Major and Clark Meister

Online was started in 1988 and is still owned by the founding owners (Clark and Grant) today.

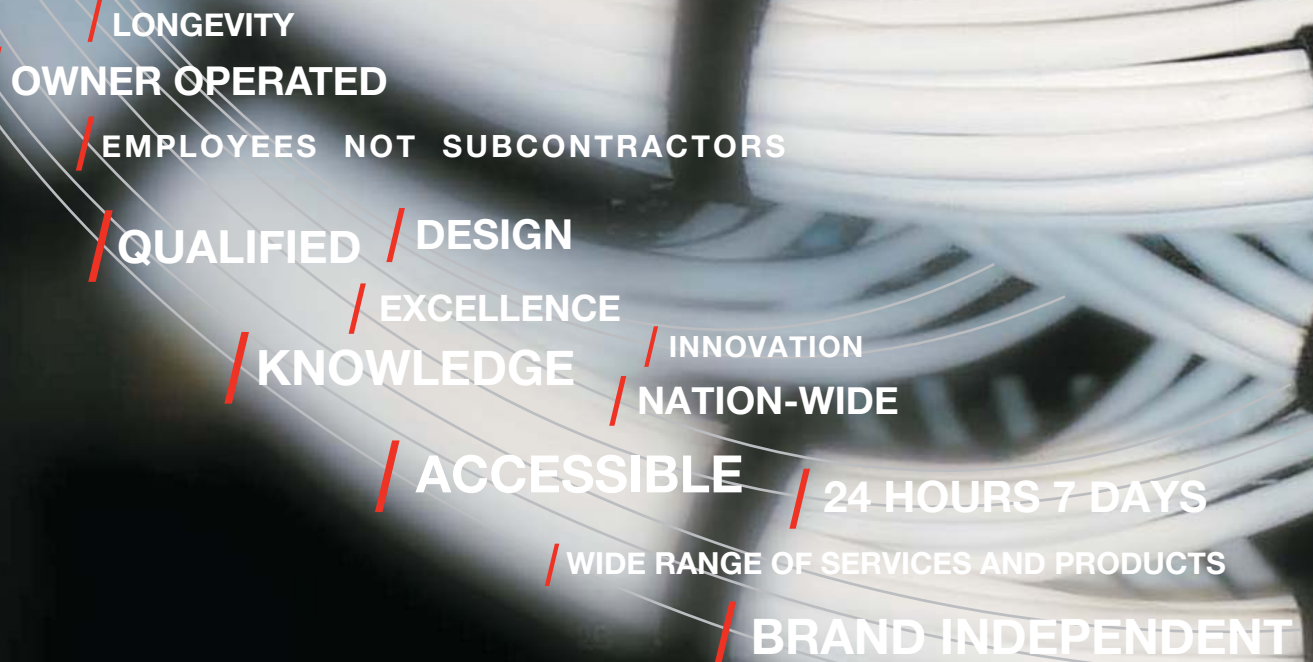
We have a steady hand on the wheel and look for steady growth including adding interesting services and products that place us at the smart end of the market.

Our quality of design and installations are first class and have a reputation for completeness and quality of finish.

All of our project managers have been installers and really know what they are talking about!

Feel free to contact our friendly team, we look forward to providing you service and products that are second to none!

We can guarantee that your experience with Online will be an excellent one.



/ LONGEVITY
/ OWNER OPERATED
/ EMPLOYEES NOT SUBCONTRACTORS
/ QUALIFIED / DESIGN
/ EXCELLENCE
/ KNOWLEDGE / INNOVATION
/ NATION-WIDE
/ ACCESSIBLE / 24 HOURS 7 DAYS
/ WIDE RANGE OF SERVICES AND PRODUCTS
/ BRAND INDEPENDENT

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